

SPROGS TOGS UK LTD

Thank you for shopping at Sprogs Togs. We thrive for 100% customer satisfaction, and want all our customers to have a positive experience through our easy buy and sell processes. We also want to keep everyone safe. Below is our policy on possible concerns that you may experience with allergies and laundering. This policy acts as a guide to ensuring that your child/children avoid any sort of allergic reaction or irritation to their skin.

******* COVID 19 has not stopped us operating as all items are laundered and vacuum packed before sale. We would advise that you do wash upon receiving the items taking in the guidance below and other guidance given by current research around COVID 19 *******

www.Health.com/condition/infectious-diseases/coronavirus give good guidance for clothing and state that if you have a COVID free home you can wash clothes as normal. For your information our items were all purchased in late 2019 and have been laundered and stored in a COVID free area and handled wearing plastic gloves and posted in packaging. If you have any queries please contact us on support@sprogstogs.com.

ALLERGIES & LAUNDERING

Sprogs Togs does not launder all items we receive and many items are laundered before we receive them. This means that a mixture of laundering methods, products and techniques are likely to have been used. With this in mind we need to advise the following:

- Wash clothes in your own washing powder or liquid if your child has sensitive skin
- Wash clothes when you receive them if you are at all concerned about possible reactions or irritation to your child/children's skin

- Clothes have been ironed and steamed prior to them being sent to you, but we would advise that you make your own arrangements for laundering before use

Sprogs Togs cannot accept any responsibility for any possible problems, reactions, irritation or skin concerns of any kind.

ANY QUESTIONS?

- If you have any questions, contact us at support@sprogstogs.com